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RERNCO SCHEDULE

To better service you, our Customer, Fernco will be implementing several major upgrades to our Computer System requiring Production and Shipping <u>ONLY</u> to temporarily suspend services. In order to minimize any disruption to you, these upgrades have been scheduled over the last part of December beginning on December 14, 2009 continuing through January 3, 2010.

All orders need to be received at Fernco <u>ON or BEFORE DECEMBER 11, 2009</u> to ensure your order is shipped in December. Following are the affected dates and Fernco's 2009 Holiday Schedule:

November 26TH & 27th

Closed (Thanksgiving Holiday)

December 14 TH – 23 RD	 Production/ Shipping Shut down Emergency Orders ONLY Customer Service will be available to answer questions and key in orders for shipment in January Normal Hours
December 24 th & 25 th	Closed (CHRISTMAS HOLIDAY)
December 28 th – 30 th	 Production/ Shipping Shut down Emergency Orders ONLY Customer Service will be available to answer questions and key in orders for shipment in January Normal Hours
December 31 st	Closed
January 1, 2010	Closed
January 4 th	OPEN (Resume all Operations)

COMPUTER UPGRADE SCHEDULE

Wishing you and yours a safe and Happy Holiday Season!